

# Introducing OCA's ClaimsExpress™!

1

## What is ClaimsExpress™?

- ClaimsExpress™ automates the employee claim filing experience by linking to your insurance carrier portal! Once the accounts are linked, ClaimsExpress™ will automatically retrieve any new EOBs issued by the insurance company. This can significantly reduce or even eliminate the need to file paperwork to get reimbursed from your HRA benefit.

## Are employees automatically enrolled in ClaimsExpress™?

- No. ClaimsExpress™ is a voluntary service. Employees must sign up for ClaimsExpress™. If the employee is not registered, then employees will still be required to submit all claims for reimbursement.



# Setting up ClaimsExpress™

2



## Create Your Insurance Login ID

Create your insurance login so you can access your carrier data online. You'll need to remember your Insurance login when you sync your account on OCA's ClaimsExpress™ portal.



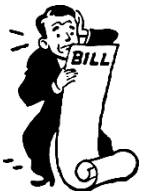
## Create a ClaimsExpress™ Account

You will receive a registration email to create your ClaimsExpress™ account. In the email, click the "Activate your account now" button to log into the ClaimsExpress™ portal. You'll then enter in your insurance carrier login credentials. OCA will receive your EOB's from that point forward. It's that easy!



## Sit Back and Relax

Once you have successfully linked your ClaimsExpress™ account with your insurance carrier portal the system will automatically search for your new Explanation of Benefits (EOBs).



## Pay Your Doctor

Don't forget to pay your doctor! OCA will automatically issue you a check or direct deposit into your account based on the eligible amount listed on the EOB. You will still receive a bill from your doctor that you will need to pay. **OCA does not pay the provider on your behalf.**

# Sample ClaimsExpress Registration Email

3



**Oca**

Office of  
Compliant  
Administration

We are contacting you today to set up your ClaimsExpress™ account with OCA! After a one-time set up, all your EOBs will be automatically submitted to OCA for processing. Linking your insurance account with OCA is quick and super easy! Just click the button below, enter in your insurance login credentials, and make your benefit that much better!

**Complete Registration**

**Need help?** Email [claims@oca125.com](mailto:claims@oca125.com) or call OCA at [\(609\) 514-0777](tel:6095140777) and we will gladly help you with your account set up or answer any questions you might have.

Thank you,  
OCA Support Team